



the pickle

owner's manual



play more. win more.®



LOBSTER®

7340 Fulton Avenue
North Hollywood, CA 91605

place
stamp
here



TO OUR CUSTOMERS

Thank you for purchasing a Lobster ball machine. Please read this owner's manual in its entirety before operating your machine. These instructions were written to ensure your safety and to protect the machine.

CHECK FOR DAMAGE

Inspect your machine for damage. The machine may appear undamaged externally, but internal parts could be damaged. Test all of the machines functions.

SAVE THE ORIGINAL SHIPPING BOX

The original box and inserts should always be used if it is necessary to ship the machine back to the factory.

If you have questions about your ball machine, DO NOT contact your dealer; please call Lobster Sports directly at 800.210.5992

Serial Number: _____

Purchase Date: _____

⚠ WARNING

TO AVOID INJURY:

- Keep face out of ball path - balls can shoot out from opening at any time.
- Use only for pickleball practice with conventional pickleballs.
- Turn off the machine when leaving it unattended or before performing maintenance tasks.
- Never place body parts or objects into machine.
- Never operate with parts removed.
- Never add balls while machine is running.
- Never put wet balls in machine.



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sales@lobstersports.com
support@lobstersports.com



WARRANTY REGISTRATION - To validate warranty, fill out card and send back via mail or email to warranty@lobstersports.com. If you bought from a authorized dealer, please also include proof of purchase. (*Required Fields)

Machine Serial Number* _____

Name* _____ Email* _____

Mailing Address* _____ City* _____ State* _____ Zip* _____

Phone* _____

Purchase Date* _____ Where Purchased* _____

How did you learn about Lobster? (circle) LobsterSports.com Google Pro Player Friend Instagram Facebook Magazine Ad Club Dealer _____ Website _____ Other _____

What attracted you to this product? (circle) Quality Design Price Reputation Previous Customer Portability Better Features

Income (circle) \$50-69K \$70-\$99K \$100-\$119K \$120-149K \$150-\$199K \$200-\$299K \$300-\$499K \$500K+ **Gender** M F

Age (circle) 15-25 26-35 36-45 46-55 56-65 66-75 76-85 86+ **Occupation** _____

OPTIONAL EXTENDED WARRANTY** Please send in a separate envelope within 60 days of purchase.

Please select from the following:

1 Year\$65

2 Years\$110

3 Years\$149

Credit Card # _____ Expiration Date _____

Verification Code (last 3 digits in signature bar) _____ Select (circle) Visa Discover Card

Authorization Signature _____

Lobster Sports warrants each Lobster pickle machine purchased will be free from DEFECTS IN MATERIAL AND WORKMANSHIP for the extended period specified above past the normal 2 year limited warranty. The extended warranty period will run consecutively from the warranty period determined at time of purchase. **It does not cover parts worn under normal use**, specifically the battery and the server wheels.

**Extended warranties only apply to machines located in the United States.

CUSTOMER SERVICE

Since 1970, Lobster Sports has been dedicated to providing outstanding customer service. We invite our customers to contact our Customer Service department at **800.526.4041** anytime between 8:00am - 4:30pm PST, Monday-Friday. After hours, please leave a voice message or email us at support@lobstersports.com.

Shipping Damage

If an order arrives with shipping damages, contact Customer Service immediately for a replacement. If a replacement part will not correct the problem right away, a Return Authorization Number will be issued.

LIMITED WARRANTY

Lobster Sports warrants to the original purchaser of Lobster Sports ball machine (the "Product") that the Product will be free of defects in materials and workmanship under normal use for a period of two years from the date of purchase, except for the battery and server wheels, which are warranted for six months. Chargers, accessories, demonstration models, and reconditioned machines shall have a one year warranty. (Each respective warranty period hereinafter referred to as "Warranty Period"). Unless otherwise prohibited by law, this Limited Warranty is void unless the purchaser completes and returns the attached warranty response form to Lobster Sports within 30 days of purchase of the Product.

REMEDIES

If such a defect arises and a return authorization request is received by Lobster Sports within the applicable Warranty Period, Lobster Sports will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts, or (2) replace the Product with a new or refurbished Product. In the event of such a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply. This Limited Warranty is valid only in the jurisdiction where the Products are sold by Lobster Sports itself or through its authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement Product will be warranted for the remainder of the original Warranty Period or 30 days, whichever is longer, or for any additional period of time that may be required by applicable law. Lobster Sports reserves the right to authorize warranty service or repairs to be done by others.

HOW TO OBTAIN WARRANTY SERVICE

To make a warranty claim, the purchaser must request a return authorization by contacting Lobster Sports by calling 1-800-526-4041. As may be required by applicable law, Lobster Sports may require you to furnish proof of purchase details and/or comply with other requirements before receiving warranty service. The purchaser is responsible for all costs of returning the Product to Lobster Sports, including, but not limited to, the cost of packaging, shipping and applicable taxes. If Lobster Sports determines that any returned Product is not defective, within the terms of this warranty, the purchaser shall pay Lobster Sports all costs of handling and return shipping.

EXCLUSIONS AND LIMITATIONS

Lobster Sports does not warrant that the operation of the Product will be uninterrupted or error-free. This Limited Warranty applies only to the original purchaser of the Product that was purchased from an authorized reseller or sales channel and manufactured by or for Lobster Sports that can be identified by an authorized "Lobster" trademark, trade name, or logo affixed to it. Without limiting the foregoing, the Limited Warranty does not apply to any (a) Lobster Sports products and services other than the Products, (b) non-Lobster Sports products, even if included or sold with a Product, including, without limitation, any counterfeit products, (c) products that are, or Lobster Sports reasonably believes to be, stolen, (d) Product with altered or removed logos and/or brand markings, (e) consumables (such as batteries), or (f) software, even if packaged or sold with the Product or embedded in the Product.

This Limited Warranty does not apply to a Product or part of a Product that has been serviced, altered, refurbished, or modified by anyone who is not authorized by Lobster Sports, nor does it apply to any cosmetic damage such as scratches and dents. In addition, this Limited Warranty does not apply to damage or defects caused by (a) accident, abuse, misuse, mishandling, flood, fire, earthquake or other external causes; (b) normal wear and tear or aging of the Product such as discoloration; (c) repairs that have been made or attempted by you or others without authorization; or (d) operating the Product (i) outside the permitted or intended uses described by Lobster Sports, (ii) not in accordance with instructions provided by Lobster Sports, or (iii) with improper voltage or power supply.

No Lobster Sports reseller, distributor, agent or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term contained herein is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

IMPLIED WARRANTIES

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

LIMITATION OF DAMAGES

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, LOBSTER SPORTS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION OR UNDER ANY OTHER LEGAL THEORY, EVEN IF LOBSTER SPORTS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

GOVERNING LAW

This Limited Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.



4

MACHINE SETUP

Intended Use

This pickleball machine is intended for use on a pickleball court. For safety reasons, players should stand on the opposite side of the net at a minimum of 22 feet away from the machine. This ball machine is designed to throw indoor or outdoor **pickleballs only**.

Unpack and Assembly

- Remove the machine from the box, detach the hopper and flip the hopper over.
- Reattach by pushing the hopper onto the case knobs, start with the front knob (furthest from handle), then attach hopper to the back knob. **Do not remove the wire deflectors.**

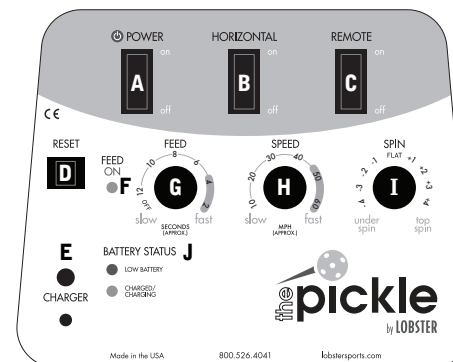
Handle Operation

To raise the handle, simply lift up on the handle until a click is heard or felt. To fold the handle, stand behind the machine and move the switches on the inside of the hinges up to the unlock position and apply light pressure to the upper section of the handle until it begins to fold.

Transporting

Before transporting, invert the hopper to cover the machine and fold the handle down over the hopper. The machine weighs approximately 35 lbs and may be lifted into a vehicle by one or two people using the molded handholds on the underside of the machine base.

CONTROL PANEL



- Power Switch** – Powers the machine on and off.
- Horizontal Switch** – Turns on and off the random horizontal oscillation.
- Remote Switch** – Activates the handheld remote control (if purchased).
- Reset Button** – Button pops out in the event of a malfunction.
- Basic Charger Jack** – This jack is for the basic charger.
- Feed On LED** – LED will light up when the feed motor begins to turn.
- Feed Knob** – Adjusts feed interval between 2-12 seconds. Turn completely counter-clockwise to turn off the feed.
- Speed Knob** – Adjusts the speed from 10-60 mph.
- Spin Knob** – Controls amount of spin on the ball.
- Battery Status Indicator** – LED indicates battery charge.
- Elevation Crank** – Located on side of machine. Adjusts the ball trajectory up & down.

1

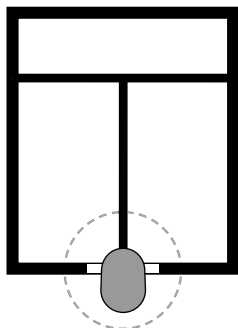


OPERATING INSTRUCTIONS

Court Placement

To ensure the best position and widest range of sweep, align the white line marker on the bottom of the machine with the baseline, placing the machine at the center mark (as shown to the right).

If desired, move the machine closer to the net to narrow the sweep or move it back from the baseline to widen it. To reposition the machine, turn on the horizontal sweep and turn it off when the machine is in the desired position—It is not necessary to pick up the machine.



Power the Machine

Turn the machine on by switching the POWER button on the control panel. Ensure both the ball speed and feed dials are at their lowest setting.

- Turn the power on, set the feed to 10 seconds and the speed to 35 MPH.
- Put 3-4 balls in the machine. Confirm the trajectory and speed are appropriate. Adjust, if necessary. Once you have set the machine up properly, turn machine off, load the hopper full of balls, and then turn the machine on again to play.
- To turn off the feed, turn off the power button.

Elevation Hand Crank

The elevation knob is located on the lower right side of the machine. Pull-out and twist the knob clockwise to raise your ball trajectory up and turn counter-clockwise to lower. Use the elevation indicator on the front of the case to identify and return to preferred level settings.

MAINTENANCE INSTRUCTIONS

Cleaning

Turn the power off when cleaning the machine. The outside of the machine may be wiped with a mild detergent. The inside of the machine may be vacuumed to remove dirt and debris (i.e. leaves, sand particles, dirt, etc). In addition, remove all small debris from the balls before refilling the hopper.

Storage

The elite storage cover is an ideal way to protect your machine from the elements. Always store the machine indoors in a clean, dry location. Exposure to rain and snow will damage the electronics.

Never store the machine in a closed car trunk—which can reach 180 degrees. Excessive heat and extreme conditions can affect the machine's electronics and battery.



CHARGING INSTRUCTIONS

Charging the Battery with the Basic Charger

Charge the machine for 12-16 or until the LED indicator is solid green **before the first use**. If you purchased a premium or fast charger with the machine, you will not receive a basic charger.

- Insert the basic charger into the control panel jack.
- Plug the charger into a live AC outlet and charge until the LED indicator is solid green.
- Depending on usage, the typical charging time will range from 18-24 hours.
- To avoid overcharging your battery, disconnect the charger after the LED indicator is solid green. **Never charge the battery for longer than 24 hours in a row.**
- For optimal battery life, charge the battery after each use.

Battery level and status are indicated on your control panel LED by the following:

- **Green SOLID & Red OFF** Battery at full charge
- **Green FLASHING & Red OFF** Battery at 2/3 charge
- **Green OFF & Red FLASHING** Battery at 1/3 charge
- **Green OFF & Red SOLID** Battery depleted

Charging the Battery with the Premium Charger or Fast Charger

When charging the machine with a premium or fast charger, the charging LED indicators on the control panel are **bypassed** and the **charger base LED lights are used instead**. Both chargers have trickle charge technology, which ensures the battery will not be overcharged.

- Insert the round 3-prong battery charger connector into the charger jack located on the left side of the red case. Plug the charger into an electrical outlet.
- **Premium Charger** - Battery will be fully charged in 3-6 hours depending on battery level.
- **Fast Charger** - Battery will be fully charged in 9-18 hours depending on the battery level.
- An **orange light** (premium) or a **red light** (fast) indicates the battery is **charging**.
- A **green light** on either charger indicates the battery is **fully charged**.
- For optimal capacity, charge the battery after each use.

Using the Machine with the Premium Charger

The premium charger can extend your playing time 2-4 hours. To use this feature:

- Ensure the battery is mostly charged, connect the charger to the machine and plug into an electrical outlet. Then turn the machine on and play.
- The premium charger will **NOT** fully charge the battery and power the machine at the same time. It will not power the machine if the battery is dead.

Battery Life and Maintenance

Before storing the machine, ensure the battery is fully charged. When the machine is not in regular use (or is being stored), charge the machine every month until the LED light is solid green. **Never let the machine go uncharged for more than one month.**

